



2019-2020 Wayne State Dining Services FAQs

Can I eat at Towers Café or Gold ‘n’ Greens without a meal plan?

Yes, even if you don't have a meal plan, you are welcome to join us. Door rates are \$7.00 for breakfast, \$8.50 for lunch, and \$9.25 for dinner. We accept cash, credit, OneCard Dollars, and Warrior Dollars.

What Meal Plans do you offer?

We offer a variety of meal plans to meet your on campus dining needs. Check out our [Meal Plan page](#) for a full list of offerings.

How is my meal plan linked to my account?

Any meal plan or Warrior Dollars purchased goes directly onto your OneCard (Student ID). Just hand the cashier your OneCard to use either a meal swipe, meal exchange (only at Late Night Grill), or Warrior Dollars.

How do I use my Warrior Pass?

Stop by Towers Café or Gold ‘n’ Greens and hand your OneCard to the cashier- let them know you have a meal plan and you'd like to use a meal swipe!

Your Warrior Pass meal plan comes with unlimited meal swipes to use at Towers Café or Gold ‘n’ Greens. There's no meal period restrictions, simply use as many swipes as you'd like at any time. Your meal swipes may only be used on yourself and cannot be used for friends.

With your meal plan, you also may use ONE (1) meal exchange swipe at Late Night Grill as a late night meal option per day.

When dining at our retail locations, be sure to use the Warrior Dollars included in your meal plan. The amount of Warrior Dollars included in your plan is as follows:

- Warrior Pass 400: \$400 Warrior Dollars
- Warrior Pass 250: \$250 Warrior Dollars
- Warrior Pass 50: \$50 Warrior Dollars

How do I use my Weekly Meal Plan?

Stop by Towers Café or Gold ‘n’ Greens and hand your OneCard to the cashier- let them know you have a meal plan and you'd like to use a meal swipe!

Your Weekly Meal Plan comes with an allotted amount of meal swipes to use at Towers Café or Gold ‘n’ Greens each week. There's no meal period restrictions, simply use as many swipes as you'd like to at any time, up to your allotted weekly amount of meals. Your meal swipes may only be used on yourself and cannot be used for friends.

With your meal plan, you also may use ONE (1) meal exchange swipe at Late Night Grill as a late night meal option per day (see Meal Exchange).

When dining at our retail locations, be sure to use the Warrior Dollars included in your meal plan. The amount of Warrior Dollars included in your plan is as follows:

Weekly 12 + \$350: \$350 Warrior Dollars
Weekly 5 + \$200: \$200 Warrior Dollars

How do I use my Block Meal Plan?

Stop by Towers Café or Gold 'n' Greens and hand your OneCard to the cashier- let them know you have a meal plan and you'd like to use a meal swipe!

Your Block Meal Plan comes with an allotted amount of meal swipes to use at Towers Café or Gold 'n' Greens for the semester. There's no meal plan restrictions, simply use as many swipes as you'd like to at any time, up to your allotted amount of meals. Your meal swipes may only be used on yourself and cannot be used for friends.

With your meal plan, you also may use ONE (1) meal exchange swipe at Late Night Grill as a late night meal option per day (see meal exchange).

Block meal plans roll over from fall semester to winter semester. Any remaining meals you have on your account at the end of fall semester will automatically carryover to the winter semester. Any remaining meals at the end of winter semester will be forfeited and cannot be transferred to the summer semester.

Block meal plans do not come with Warrior Dollars, however, it is encouraged to add on a Warrior Dollar package for added convenience and flexible dining options.

What is Meal Exchange?

Meal exchange is a meal swipe that can be used at Late Night Grill in *exchange* for a combo meal. Each meal plan offers you ONE (1) meal exchange for use each day. The meal exchange swipe counts as one of your normal meals available on your plan. (ie: If you have 15 meal swipes/week, a meal exchange will deduct one of the allotted 15 meals.) All combo meals available at Late Night Grill are meal exchange eligible. Extras and add-ons may be paid for with Warrior Dollars, OneCard Dollars, cash or credit/debit.

Meal exchange is only available at Late Night Grill, which operates during the late night hours after the residential dining locations have closed.

Can I change my Meal Plan or Warrior Dollar Package?

For resident students:

Resident students may change their meal plan once a semester during the meal plan change periods outlined in the [housing and dining license agreement](#). Information will be emailed to students via the Housing department at the beginning of change periods. Please see below for the 2019-2020 meal plan change periods:

Fall 2019: Friday, September 13, 2019 – Friday, September 20, 2019
Winter 2020: Friday, January 17, 2020 – Friday, January 24, 2020

For on-campus apartment students, commuters, faculty, and staff:

Voluntary meal plan holders may not change their meal plan once they enroll. However, voluntary meal plan holders can cancel their meal plan within 14 days of signing the license agreement, then re-enroll at their leisure. Please review the [voluntary dining license agreement](#) for more information on our cancellation policy.

How do Warrior Dollars work?

Warrior Dollars can be used at all 17 dining locations on campus (2 residential dining halls, 9 national brand locations, 1 late night option, 1 convenience store and 4 express locations) If Warrior Dollars start running low, add-on Warrior Dollars can be purchased any time. Any unused Warrior Dollars at the end of fall semester will roll over to winter semester. At the end of winter semester, any unused Warrior Dollars will be forfeited.

How do I check my Warrior Dollar balance?

Warrior Dollar balances can be checked using the Wayne State mobile app. Your balance is also displayed on the register after each purchase- or simply as the cashier to check your balance!

Can I get more Warrior Dollars if I run low?

Yes, adding more Warrior Dollars to your meal plan or Warrior Dollar package is easier than ever. You can add-on additional Warrior Dollars online as often as needed throughout the semester. You can charge these purchases to a credit or debit card or with a checking account. Additional Warrior Dollars can be purchased at housing.wayne.edu/cashnet.

What happens if I have unused Warrior Dollars at the end of the semester?

Any unused Warrior Dollars at the end of fall semester will roll over to the winter semester. At the end of the winter semester, all Warrior Dollars are forfeited and are *not* transferable to the next academic year.

Can commuter students, faculty, or staff get just Warrior Dollars and no meals?

Yes, we offer several Warrior Dollar options. You can purchase Warrior Dollars in any increment of \$50 or as a “packaged” amount at housing.wayne.edu/cashnet.

When you purchase a “Package” amount, you also get an added bonus for FREE!

- Purchase \$100, receive \$5 FREE (5%)
- Purchase \$250, receive \$20 FREE (8%)
- Purchase \$400, receive \$40 FREE (10%)
- Purchase \$500, receive \$75 FREE (15%)

Does my meal plan or Warrior Dollars roll over from fall semester to winter semester?

Block Meal Plans: If you have a Block Meal Plan, any remaining meals on your account *will* automatically roll over to the winter semester with you.

Weekly Plans: Weekly Plan meals do *not* roll over from week to week or semester to semester. A new batch of 5, 12, or 15 meals (depending on your plan) will automatically reset on your

OneCard every Sunday night at 11:59pm. Any remaining meals left on your account Sunday night at 11:59pm will be forfeited.

Warrior Pass plans: Warrior Pass meals do not transfer from week to week or semester to semester as there is an unlimited number of meals available.

Warrior Dollars: Warrior Dollars do automatically roll over from fall semester to winter semester, no matter what plan you have – how convenient!

Can I treat a friend by using one of my meals?

Every Warrior Pass Plan and Weekly Meal Plan comes with 5 guest swipes per semester that you can use for family and friends. If you run out of the guest meal swipes, you can use the Warrior Dollars included in your plan to pay cash price.

Block Meal Plan holders may use any amount of their meal swipes to treat guests.

How can I pay for my meal plan?

For residential students and furnished apartment residents, you may charge your meal plan to your student account by selecting your meal plan in the housing application.

For commuters, unfurnished apartment residents, faculty and staff members, you must purchase your Meal Plan or Warrior Dollars online at dining.wayne.edu. When purchasing a meal plan or Warrior Dollar Package online you can use any major credit card or with a valid checking account. You may also opt to have your meal plan charged to your student account, but only if you are currently enrolled for courses as a student.

When do my meals reset each week with my Weekly meal plan?

Your weekly allotment of meals resets each Sunday at 11:59pm.

What if I have a food allergy or special diet, will I still be able to use a meal plan or Warrior Dollar Package?

Yes! Contact Wayne State Dining Services by email at dining@wayne.edu to request a personal menu consultation regarding your food allergy or intolerance.

Student Employment FAQs

Am I eligible for employment with WSU Dining Services?

Yes, any Wayne State University student is eligible for employment with WSU Dining. Apply using the “Student Workers” tab on our homepage (dining.wayne.edu)

How does the application process work?

All applications must be submitted via the Student Workers tab on the homepage. To view current open positions, click on the applicable link for further details and to apply. Based on your application and work availability, you will be contacted by a Dining Services Manager for an in-person interview.

Unfortunately, due to the number of applications we receive, we will be unable to contact you if we do not have a position to offer.

Do I need to apply to each posting that I am interested in?

No. Your application will go to all dining services locations. We recommend that you re-apply every three months if you have not been contacted for possible employment.

Can I work for more than one WSU Dining location?

No. Once you have accepted a job offer for one location, you may not accept another offer at the same time.

Can I submit my application without knowing my class schedule?

Yes. While your chances of being hired are greatest when you fill out your class schedule, you may still submit your application without it. If you are called for an interview, you may submit your class schedule to the hiring manager at that time.

Do I need to submit a resume and/or cover letter with my application?

Submitting a resume is preferred, but not required for your application. Cover letters are not required to be considered eligible for employment.

Should I visit the WSU Dining locations to inquire about openings, apply to a position, or check the status of my application(s)?

No, for your convenience, all of this information can be found in the hiring portal. Therefore, visiting the dining locations is not necessary.

Once offered a position, how long does the hiring process take?

For most students, the hiring process takes 2-3 weeks and will consist of a series of forms the employee will need to complete. All offers are contingent upon satisfactory completion of background check and completion of pre-hire documents. For international students, the process can be slightly longer based on additional documentation requirements.

Can I work more than 20 hours per week?

Under certain circumstances, some employees may be eligible to exceed 20 hours per week.

What if I have additional questions?

If you have reviewed these FAQs and still have additional questions, please contact us via email at dining@wayne.edu.